Animal Hospital of Redondo Beach 820 Torrance Blvd. Redondo Beach, CA 90277

Telephone: (310) 540-9044 Fax: (310) 540-1667



We would like to inform you of our CANCELLATION/NO SHOW policy:

- 1. In order to respect our clients and staffs time for appointments, all new clients will be charged a non-refundable initial exam in order to secure an appointment. This will applied to the examination upon check-in of the appointment.
- 2. For all clients, failure to cancel an appointment without giving us 24 hours notice or no-showing for your appointment will result in being charged for the missed appointment.
- 3. For your convenience, we will call to remind you of your appointment 2 days in advance. If you are unable to keep your appointment please call our office at least 24 hours prior. This will allow us to have appointment slots available for our patients with emergencies.

Thank you for your understanding and cooperation.